

Registry description of Lesec Oy's Customer Register EU Data Protection Regulation (2016/679)

1. The controller	Lesec Oy Ristipellontie 17 00390 Helsinki
2. Name of the register	Lesec Oy's Customer Register
3. Purpose of the register	The register data can be used to manage, manage, maintain and develop the customer relationship between Lesec Oy and the customer, to target supply, to analyze, to provide, provide and develop services, as well as to market research and other statistical purposes. The register information can be used for marketing between Lesec Oy and the customer (incl. Electronic direct marketing) and its targeting within the limits permitted by legislation. The customer has the right to prohibit direct marketing to him.
4. Contents of the register	Customer name, address, telephone number, e-mail address, date of birth and personal identity number. • For business customers,

	<p>the company's contact information (name, address, telephone number and e-mail address, as well as the role and position in the company) • Customer and contract related information, such as ordered services, equipment, start and end date of the contract, order value, order and delivery date, SIM card number. • Customer history such as service changes, customer contacts, quotation, order and contract information • Direct marketing permits and prohibitions • Billing method information, billing contact information, and other billing and collection information • Additional information provided by the customer himself or otherwise collected with the customer's consent (eg customer survey feedback, customer, customer feedback) • Customer-specific information compiled from the information contained in the register</p>
5. Regular sources of information in the register	<p>Personal data is collected in connection with the establishment of a customer relationship, in connection with the delivery of services when using the services or otherwise directly from the data subject or with the data subject's consent, and from the registers of third parties (partners).</p>
6. Regular disclosures	<p>The information is only used in Lesec Oy's own customer management.</p>

	<p>Lesec Oy may disclose register information within the limits permitted and binding by the applicable official acts or legislation.</p>
7. Deleting Data	<p>Data may be deleted at the request of the customer or due to the termination of the customer relationship.</p>
8. Confidentiality of the customer register	<p>Lesec Oy's personnel and third parties acting on its behalf have a duty of confidentiality in connection with all customer information. Access to the registry is protected by user-specific IDs, passwords and access rights. At the end of the customer relationship, the customer's data is deleted from the register as soon as it is no longer necessary to process it.</p>
9. Registry Security Principles	<p>The customer register is stored password-protected on the cloud server of the company providing the software and account services.</p>
10. Right of inspection	<p>In accordance with Section 26 of the Personal Data Act, a person has the right to</p>

	<p>check what information concerning him or her has been stored in Lesec Oy's Customer Register. The request for verification must be sent in writing and signed to the registry liaison officer. The request for inspection must state that the request concerns the register information concerning him in Lesec Oy's customer register.</p>
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